

Bookings Terms and Conditions for Winery Tours

By choosing Caprice Cars as your preferred transport service any accepted bookings are subject to the terms and conditions as outlined below. By confirming your booking with us, you are also accepting the following terms and conditions:

To enable us to book your tour, we will require pick up location(s) and relevant destination(s). In addition to this we need to know passenger numbers and the time frame you would like to book our services for as well as a contact name and number for the day.

Upon agreeing to book our services, we will confirm your booking via email. We will also request credit card details to hold on file to charge the agreed fee once we know how long you have used our services for or should we need to charge you extra for damages etc per below. This will be requested even if you choose to pay cash on the day.

Amendments to bookings

If you wish to make any changes to your booking after it has been confirmed, these can only be accepted subject to availability. Caprice Cars reserves the right to charge a fee in relation to any amendments made to your booking, in addition to any other charges that are applicable.

Cancellations

Caprice Cars requests a minimum 8 (eight) hours notice for ANY changes made to wine tastings to avoid charges which we may be charged. Should this happen, we will charge the credit card provided at the time of booking. As certain wineries have capacity levels.

72 hours would be appreciated:

- Tours or hourly hires
- Airport Arrivals/Departures
- Christmas Day, Public Holidays, Grand Finals etc

Cancellation Charges

Should our driver be on their way or is waiting at the agreed location when we are advised of the cancellation this will be charged in full.

Less than 48 hours notice - \$200 charge
More than 48 hours but less than 72 hours notice - \$150 charge
More than 72 hours notice – No charge
Note: these charges may be applied to any future bookings.

Caprice Cars requires a \$100 (one hundred) non-refundable deposit on the day the booking is placed with the balance being processed once we have dropped you and your party off at the agreed location.

This then secures the vehicle for your chosen date and/or time. Due to this we are unable to take other bookings for that vehicle and as a result may have turned other work away. Charges noted above are in addition to the deposit.

Rates

Please contact us for all rates as these are dependent on the vehicle type and any other additional hiring requirement. Prices charged include GST and exclude credit card charges.

Payment Methods

Caprice Cars accepts payment via the following methods and if applicable the service charges are shown alongside:

Visa & MasterCard 2% / AMEX 3% / Diners 4%
*Chauffeur gratuity is at your discretion.

Liability

Caprice Cars are not liable in the event of a mechanical breakdown while on hire nor are we responsible for any delays or termination of journey caused by motor vehicle accidents, etc. but we will work with you to arrange alternative transport for you.

Should the incident occur before your tour commences, we will try and arrange a replacement car or van for you. If the incident occurs during the journey, we will arrange an alternative time suitable for both parties to ensure we fulfil our obligation on a mutually agreed date.

The client assumes full financial liability for any damage to the vehicle caused during the trip be it by the client or any member of the clients' party (this does not include damage as a result of a motor vehicle accident). If a client has made a booking with Caprice Cars and is unable to locate the Chauffeur and chooses not to contact us, the client will be liable per the \$200 cancellation charge,

Seat belts are required by law to be worn by every passenger of any vehicle you and/or your group(s) are transported in. If we are pulled over for inspection during your tour, both the individuals and driver will be fined, and the total of these costs will be charged against your card.

Caprice Cars are not responsible for any lost, missing, or damaged personal items etc in the vehicles however should we locate them, we will do our best to return your goods to you.

Vehicles cannot be loaded beyond seating capacity. Luggage or purchases made are restricted to boot capacity only.

Additional Booking Terms & Conditions

Smoking is strictly not permitted in any of our vehicles. In the event the client or any member of the clients' party causes damage to the vehicle, the client will be financially responsible to repair that damage.

Sanitation fee for all vehicles is \$650.00 (six hundred & fifty) dollars per incident during the same booking.

Consumption of water within all our vehicles is permitted but we are not able to allow any other food or beverages to be consumed at any time. This is a requirement of South Australian liquor licencing laws.